

Product Brief Template

A product brief, also known as a product requirements document or PRD, is a comprehensive document that outlines the purpose, goals, functionality, and targeted audience of a product before it's developed. It is typically used by product managers as a strategic guide for teams involved in the product's development and launch.

A product brief acts as a central source of information, setting the direction for the product and serving as a reference for decision-making throughout the product development process. It includes crucial details like product vision, user personas, key features, timeline, success metrics, and more. It's instrumental in aligning stakeholders, providing clarity and focus to the development team, and ensuring that the final product effectively addresses user needs and business goals.

In the context of AI products, a product brief may also include details about data requirements, AI models to be used, ethical considerations, and more.

1. Overview

What is the primary function of your AI product? How is your AI product unique or innovative?

Write a summary of your product idea in a few sentences. Make sure to articulate the unique value proposition of your Al-enabled product.

2. Product Vision and Objectives

What is the long-term vision for your AI product? How does the AI product align with your company's overall strategic objectives?

Detail the vision for your AI product. Outline your objectives and goals, and how they align with your company's overall strategy.

Example: Our Al-powered chatbot will transform the way we provide customer service, enhancing customer experience while reducing the response time and operational cost.

3. Target Users

Describe your target user group. Provide a detailed persona of your typical user. Explain why this group would need or want your Al product.

Example: Small to medium-sized e-commerce businesses that lack a dedicated customer service department but wish to provide 24/7 support to their customers.

4. Problem Statement

Define the problem that your AI product is going to solve. Describe the current pain points of your target users.

Example: Our users are struggling with responding promptly to customer inquiries due to limited resources, leading to customer dissatisfaction and potential loss of business.

5. Al Solution

Explain how your AI product will solve the problem.

Example: Our AI-powered chatbot will handle customer inquiries round-the-clock, promptly responding to routine questions, and escalating complex issues to human agents.

6. Product Features

List the main features of your AI product and how they benefit the user.

Example:

- **24/7 Availability:** The chatbot will be available around the clock, ensuring that customer inquiries are handled promptly regardless of the time of day.
- **Natural Language Processing:** The chatbot will understand and interact in human language, providing a more personalized and intuitive customer experience.
- **Machine Learning:** The chatbot will learn from each interaction, improving its accuracy and performance over time.

7. Al Model

Detail the AI model you plan to use and why it is best suited for this product. Explain how you plan to train, test, and validate this model.

Example: We plan to use a supervised learning model trained on historical customer interactions. This model will be continuously tested and updated as more data is collected.

8. Data Requirement

Specify the data requirements for your AI product. Explain how you plan to source and manage this data while adhering to ethical guidelines and regulations.

Example: We'll use customer interaction data, respecting all data privacy regulations, and ensuring that all data is anonymized and secure.

9. Ethical Considerations

Discuss any ethical considerations related to your AI product such as data privacy, transparency, fairness, and how you plan to address them.

Example: We will prioritize data privacy and transparency, ensuring our chatbot explains its Al-driven nature to customers and does not store sensitive information.

10. Timeline

Provide a realistic timeline for developing, testing, and launching your AI product.

Example:

- **Data Collection & Model Building:** 3 months
- **Testing & Validation:** 2 months
- **Deployment:** 1 month
- **Review & Iteration:** Ongoing

11. Success Metrics

Define the metrics you will use to measure the success of your AI product.

Example: The key metrics will be customer satisfaction scores, reduction in response time, and the number of inquiries successfully handled by the chatbot.

This template should be adjusted based on the specific needs and context of your product and organization. Always remember to keep your brief concise, accurate, and engaging to ensure it is effective.